



March 31, 2020

To Our Customers,

Riverland Homes appreciates your business and your interest in our homes. We are currently showing our homes by appointment **and we do accept walk up appointments**. During this time, we have instructed our contracted sales team to take extra precaution while showing our homes so that we can comply with social distancing requirements and assure that we are minimizing risk of infection by COVID-19.

Accordingly, when you visit our site, we ask that you respect the following guidelines:

- **One group at a time** - The salesperson will provide tours to one group at a time. If there is already another group on tour when you arrive, we ask that you wait outside or come back at your convenience.
- **Limit the size of your group** - We ask that you limit the size of your group to 2 people.
- **Refrain from touching doors or surfaces** - We will do our best to have all doors open for your tour so that you can walk through without having to touch anything.
- **Social Distance** - We ask that you respect social distancing during the tour. Sales people will do the same and will refrain from shaking hands.
- **Take flyers with you** - Please take any flyers, business cards, etc. that you come into contact with and do not leave them at the site.

We really appreciate your willingness to cooperate during these unique times and we will do everything we can to get you the information you are looking for and provide you with an enjoyable experience.

If you would prefer, our sales people can send you information via email and provide you with a one on one video tour. Just give the sales person your information or email newhomes@gocobaltrealty.com.

Thank you,

A blue ink handwritten signature that reads "Tanner Judkins". The signature is fluid and cursive, with a long horizontal stroke at the end that loops back under the name.

Tanner Judkins, CFO
tjudkins@riverlandhomes.com
Riverland Homes, Inc.